

Roger Miller

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Career Title

Junior Cybersecurity Analyst | Network Administrator | System Administrator

Professional Summary

With a background in military service and corporate operations at Marathon Petroleum, I have developed strong management and project management skills, excelling in leading teams and optimizing processes in challenging environments. I am now transitioning into IT, seeking a junior role where I can build on my technical knowledge while leveraging my leadership and organizational abilities. My quick learning and adaptability have been key in previous roles, and I'm eager to apply these strengths as I grow in the IT field.

- Project Management and Leadership
- Security and Compliance
- Adaptability and Learning
- IT and Network Management
- Problem Solving Skills
- Innovation and Creativity
- Customer Service and Support
- Analytical Thinking
- Technical Proficiency

TECHNICAL SKILLS

Software: Microsoft Office Suite, Network Management Tools, Security Tools, Tinkercad, Microsoft Visio, SQLite, Arduino IDE, Replit, and Project Management Software

Hardware: Network equipment, Server Setup and Maintenance, ESP32 Microcontroller, Arduino Mega 2560, IoT TechCore Kit, Breadboards, PC Assembly and Repair

Operating Systems: Windows and Linux

EDUCATION

DeVry University

Associate of Science, Cybersecurity and Networking

February 2025

Relevant Coursework:

- Fundamentals of Information Systems Security
- Introduction to Cloud Computing
- Critical Thinking & Problem Solving
- Fundamentals of Information Technology and Networking
- Fundamentals of Infrastructure Security
- Cyber and Data Privacy

DeVry University

Undergraduate Certificate, Information Technology Essentials October 2024

Relevant Coursework:

- Introduction to Programming
- Introduction to Digital Devices
- Introduction to Technology and Information Systems
- Fundamentals of IT
- Introduction to Operating Systems
- Introduction to Business and Technology

Certifications

CompTIA A+ 220-1101

May 2024

CompTIA Security +

May 2018 Exp.

PROJECT EXPERIENCE

Information Technology and Networking (DeVry University)

Computer Information Systems Student

June 2024

- Designed and implemented a network infrastructure for a small business using Cisco Packet Tracer.

- Configured network security settings, including firewalls and encryption, ensuring secure data transmission.

Introduction to Operating Systems (DeVry University)

Computer Information Systems Student

July 2024

- Installed and configured Linux and Windows O.S. in a virtualized environment.
- Performed troubleshooting and optimization tasks to enhance system performance.

EXPERIENCE

Marathon Oil Refinery

Carson, Ca

Operations Manager

OCT 2017 – July 2023

- Ensured compliance with environmental regulations and safety standards specific to wastewater management, leading staff training and development.
- Collaborated with quality assurance to refine wastewater treatment protocols and procedures, improving the unit's operational effectiveness.
- Guided Wastewater unit operations, ensuring the efficient treatment of wastewater while maintaining operational quality standards.
- Maintained detailed records of wastewater production variables and treatment processes, demonstrating strong organizational and data management skills to support regulatory reporting and operational audits.

United States Air Force, Office of Special Investigations

Shreveport, LA

Administrative and IT Specialist

July 2014 – Apr 2016

- Supported the Office of Special Investigations, ensuring network integrity and security, and managing classified communications over Siprnet.
- Troubleshooting and maintaining key IT infrastructure, including firewalls, switches, and wireless systems.
- Managed facility IT resources, ensuring proper maintenance of technical equipment and infrastructure to support smooth operations.
- Streamlined administrative support for counterintelligence (CI) and counterterrorism (CT) operations, managing classified communications over Siprnet.

United States Air Force, Weapons School

Shreveport, LA

Knowledge Operations Manager

June 2013 – July 2014

- Led IT onboarding and provision for staff and students, ensuring seamless integration and operational readiness.
- Managed asset provisioning, account creation, and maintenance of IT systems to support mission-critical activities.
- Developed and maintained tracking systems for key activities to streamline operations
- Acted as a technical user of IT ticketing systems to efficiently manage and resolve support requests, ensuring timely issue resolution and optimal system performance.
- Awarded Employee of the year for outstanding contributions to the USAF Weapons School.

United States Air Force, Mail Center

Grand Forks, ND

Information Management Specialist

Jan 2012 – June 2013

- Executed postal financial services, supply/ receipt/ dispatch functions, and mail delivery services.
- Managed postal records, prepared forms and reports, and maintained office supply inventories.
- Sorted and distributed incoming and outgoing mail from military and commercial carriers, ensuring accurate accountability.